

November 7, 2007

Roger King
EO Johnson Company
8400 W Stewart Avenue
Wausau, WI 54401

IN RECOGNITION OF OUTSTANDING CUSTOMER SERVICE

Dear Roger:

I am pleased to write this letter to express my gratitude and appreciation for the high level of customer service you and your organization have provided Greenheck Fan Corporation.

Two specific incidents ring loudly in my mind. The first was to replace several of our troublesome Image Runner copiers with brand new machines. That sent a message that we are truly valued as a customer. The second was assisting us with installing equipment in our new Mexico location. Even though your organization had no financial incentive to gain, you worked hard to establish global contacts that could help us get equipment to that location. Service like that is refreshing to see and is very difficult to find.

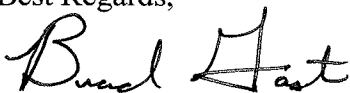
Many organizations say that they provide good customer service, but their actions show otherwise. EO Johnson's actions speak loudly as to how valued the customer is. Your efforts to go above and beyond the call of duty truly is a testament your organization.

This high level of customer service is consistent through all levels of the organization. My interactions with your fine staff of Pete Heinz, Rick Koch, Tom Stefonik, and the many fine service personnel that come on site have always been outstanding. Each of them has provided Greenheck with their highest level of service and professionalism. The customer is truly #1!

All too often in this day and age, good old fashioned customer service is difficult to find. I am pleased to see that the EO Johnson Company still delivers service at the highest level. I truly appreciate it and look forward to a continued long and prosperous relationship with your organization.

Please share this message with all your staff!

Best Regards,



Brad Gast
Corporate Service Supervisor
Greenheck Fan Corporation